03.04.2019

DVA Claims

If a client has a DVA gold or white card they can receive Clinical psychology sessions - The item number for clinical psychology is US04 (fee = $151.20, $102.95 (registrars) no gap payment is allowed).


If the patient holds a Gold card they just need a referral from a Dr. and all conditions are covered.

If they hold a White card, they need a referral but they also need to have the condition referred for listed as an approved medical condition – and we need to list this condition when we submit the claim.

There is a billable item for this amount in Cliniko if you type in ‘DVA’ under ‘item’ on the invoice page in Cliniko.

You'll need the clients DVA card number and correctly spelled name to process the claim.

Treatment plans

The allied mental health care provider must formulate a written treatment plan during the first consultation with the entitled person. The care plan should be discussed with the entitled person. The care plan does not have to be sent to the referring doctor but a copy must be provided if requested.

Online Claiming (recommended):
You can use your PRODA account to access the DVA webclaim portal (Health Professional Online Service: HPOS) to process DVA claims as it’s quicker.


Setting up a PRODA account isn’t too onerous but you do need ID (passport etc) to get set up.


You will need to complete an electronic funds transfer form with J&R bank details and your provider number(s) for your work with our practice. You can send it via email.

https://www.humanservices.gov.au/organisations/health-professionals/forms/hw029

Once logged in to PRODA/HPOS, select ‘make a claim’ and then ‘DVA Webclaim’ and follow the prompts.

Paper Claiming (slow and painful):
Alternatively, you can complete a paper form and send it via post to DVA. In this case use BOTH form D1217 (your provider details) AND form D1221 (dates of service and patient details).

Under payee provider name put my provider number (260 5474 H) - this links your claim to the J&R bank details.
Under payee name put Melissa Ree under, name plus Jeffery&Ree Clinical Psychologists if you can fit it.
Submit both forms to the postal address on form D1217 - PO Box 964 in South Australia.
You can submit in blocks of up to 6 sessions, in which case you only need to fill out D1217 once. If you send in a claim separately for each session, D1217 needs to be completed and sent in with each claim.
Prior to submitting a claim, you need to complete a form so they can transfer funds to us: DVA Provider Registration
https://www.humanservices.gov.au/organisations/health-professionals/forms/hw029

DAV and Telehealth

For DVA card holders we can send through a request for an approval for telehealth apts, however, they do run on very similar lines to Medicare regarding rural/remote criteria (see excel spreadsheet ‘remoteness classifications’ for postcodes that meet criteria). For sleep we’d make a case that there is a lack of rural/remote clinicians with specialist training/expertise in this niche area.

health.approval@dva.gov.au

Referrals
1. A referral is required for a provider to deliver mental health care treatment to an entitled person. A referral can be from the following:
   - Local Medical Officer (LMO);
   - General Practitioner (GP);
   - medical specialist;
   - hospital discharge planner;
   - another mental health care provider with a current referral who is transferring the entitled person; or
   - VVCS - Veterans and Veterans Families Counselling Service (VVCS).

2. In an emergency situation, where an entitled person seeks psychological treatment without a referral, a mental health care provider may treat the person but they must contact DVA on 1300 550 457 (metro) and 1800 550 457 (non-metro) for special approval prior to claiming
payment from Medicare Australia. A referral from the veteran’s GP, LMO or treating health care provider, will be required for treatment to continue.
Clinical Psychologists

WorkCover WA fees as at 1 November 2018

<table>
<thead>
<tr>
<th>Service code</th>
<th>Description of assessment</th>
<th>Fee*</th>
</tr>
</thead>
<tbody>
<tr>
<td>A070</td>
<td>Fee to be paid to clinical psychologists for attendance on, and treatment of, workers suffering injuries that are compensable under the <em>Workers' Compensation and Injury Management Act 1981</em>.</td>
<td>$249.25 per hour</td>
</tr>
<tr>
<td>A071</td>
<td>The hourly rate is also payable for compiling a treatment report, but the hours required to compile a report cannot exceed 3 hours per report.</td>
<td>$249.25 per hour</td>
</tr>
</tbody>
</table>

* Exclusive of GST

Clinical Psychologists 1/1

**Insurance Commission of WA (ICWA)**

- [invoices@icwa.wa.gov.au](mailto:invoices@icwa.wa.gov.au) is for the auto-processing of invoices only.
- For emails relating to Motor Injury Insurance please send to [ctp@icwa.wa.gov.au](mailto:ctp@icwa.wa.gov.au)
- Please include the full name and claim number of the claimant in the subject line.